



Resident Guide to Dining Services

Effective January 1, 2024

DINING DOLLARS PROGRAM

All Residents will receive 500 Dining Dollars each month to use for food purchased in the Dining Rooms, or ordered via room service or take-out. Dining Dollars cannot be used for room service fees or take-out fees.

Residents may receive a receipt upon request, at the end of each meal ordered for dine-in service (or with room service, or take-out order) that will indicate how many "Dining Dollars" remain in their account after the purchased meal.

- Residents may check their Dining Dollars balance at any time using a computer, smartphone, tablet, or tablet kiosk in the Latitude 50.
 Dining Room, or by simply viewing their last receipt.
- Residents will be able to add more Dining Dollars to their balance via several methods such as cash, credit, or debit.
- Dining Dollars may be used by a Resident for up to 2 Guests per month. After that, the Resident or the Guest must pay for what is ordered via cash, credit, or debit at the time of service.
- Guests/Non-Residents may opt to pay for their meals. Guests may pay by cash, credit, or debit.
- Dining Dollars may be used for any food-related items, special meals, or events. Private parties will be billed to the Organizer of the event and may not be billed to Dining Dollars.

<u>DINING DOLLARS CANNOT</u> be used for alcohol, corkage fees, Takeout fees, or Room Service fees.

LATITUDE 50 DINING ROOM (OPEN SEATING AND TAKE-OUT)

Monday – Sunday

Breakfast from 8:00 am to 11:00 am

Lunch and Dinner from 11:00 am to 7:00 pm

Seating in the Latitude 50 Dining Room will be open seating on a first-come first-served basis. Latitude 50 will be a primarily "self-service" format in which Residents select various dishes from a menu. Latitude 50 will permit digital ordering and payment. It will include a tablet kiosk where Residents may place an order and pay without approaching the counter. Residents may also place orders and pay via a computer, smartphone, or tablet.

CRYSTAL DINING ROOM (RESERVATIONS REQUIRED)

Thursday – Saturday for Dinner only from 4:15 pm to 7:00 pm Sunday Brunch:

1st seating from 12:00 pm to 1:15 pm

2nd seating from 1:30 pm to 2:45 pm

Crystal Dining Room will be a traditional table service (no change).

Take-out service will not be permitted from the Crystal Dining Room.

TAKE OUT SERVICE

Take-out service is provided only at the Latitude 50 Dining Room for breakfast from 9:00 am to 11:00 am and for lunch or dinner from noon to 6:00 pm. A limit of TWO meals can be obtained at one time. A convenience fee of \$1 per meal will be charged, payable in cash, debit, or credit at the time of pick up. Take-out service will not be permitted from the Crystal Dining Room.

ROOM SERVICE DELIVERY AND FEE

Residents who want their meals delivered to their Unit may order Room Service online from 9:00 am to 6:00 pm. Each Resident who wishes to use Room Service must present a Room Service ticket to the person who delivers the meal to their Unit (no change). Room Service Tickets will be sold at the Latitude 50 Dining Room (no longer at the Front Desk) for \$7.50 per ticket. There is no limit to the number of tickets that may be purchased, and tickets will not have an expiration date.

CRYSTAL DINING ROOM RESERVATIONS

Reservations will be required for dining in the Crystal Dining Room. Residents may make online reservations using their computer, smartphone, tablet, or via the Latitude 50 kiosk one day in advance. Reservations will not be accepted by phone.

Thank you, Dining Services