

**ADMINISTRATION:****EMERGENCY ELEVATOR OUTAGE UPDATE**

As you are aware, both elevators in Tower 2 have been inoperable since 1/18/2023. The recent storms have caused water to accumulate in the elevator wells causing an electricity shortage. The elevator repair technician has been onsite everyday working on the repairs, and we are doing everything possible to ensure the safety of our residents in the meantime. If you need assistance, please call the front desk. Also, the floor captains in Tower 2 as well as members of Towers staff will be knocking on doors to check on each resident in Tower 2 over the weekend. All floor captains please keep your radios on and on the chargers until this situation is resolved.

Emergency agents are aware and prepared to access stairwells in the event of an aide call, and staff and volunteers are standing by to assist as needed.

**ACTIVITIES:****Saturday 1/21:**

- **10 AM** Men's Forum, moderated by Pat Cantarelli (LB)
- **7 PM** Movie: "Julie & Julia" (LH)

**Sunday 1/22:**

**7 PM** Performer: The Everlees (LH)

**Monday 1/23:**

- **10 AM New:** Mindful Chair Yoga w/Jill (LH)
- **2 PM** Matinee Movie: "Come September" (LH)
- **7 PM Movie:** "Come September" (LH)

**Tuesday 1/24:**

- **1:30 PM** HeARTful Tuesdays (AS #656)
- **1:30 PM** Chair Yoga (LH)
- **2 PM** Yoga for Agile Seniors (LH)
- **6 PM** Poker (GR) – *all are welcome!*

**Wednesday 1/25:**

- **10AM** Total Body Chair Workout (LH)
- **1 PM** Maintenance Committee (BR)
- **5 PM** New Residents Dinner (CDR)
- **7 PM** BINGO (LH)

**Thursday 1/26:**

- **Exercise Cancelled**
- **11 AM** Book Club (LB)
- **1 PM** Book Club (LB)
- **1 PM** Document Review (BR)
- **5 PM** Birthday Dinner-Invite only (LH)
- **7 PM** Movie: "Love Never Dies" (KC)

**Friday 1/27:**

- ~~**9 AM El Toro Pharmacy Booster Shot Clinic (LH)**~~ **POSTPONED**
- **2 PM** Bible Study (BR)
- ~~**7 PM Sabbath Service**~~ **cancelled**

The Activities Committee needs your input on new activities and clubs! (survey coming next week)  
We are looking to build a stronger more active and vibrant community!

**If you missed the first Yoga class with Jill – please join us on the next scheduled fitness class, January 23<sup>rd</sup>. More fitness classes coming soon!**

**FLOOR CAPTAINS:** **Please bring your radios and chargers to the next scheduled meeting on Tuesday January 31<sup>st</sup>.** Radio checks will occur once a month, which is the Saturday following the monthly Floor Captain meeting. Radio checks will begin at **10:30 AM**. **The next radio check is scheduled for Saturday, February 4th at 10:30 AM.** Feel free to contact Bruce Hardy in unit 801 with any questions. We need Floor Captains on the following floors: **Tower 1 (Floors 5, 14,) & Tower 2 (Floors 11 & 13)**. Please contact Yvonne Castro at 949-434-5618.

**MAINTENANCE:**

Maintenance and our contracted Plumbing vendor All-star plumbing has had to reschedule the A/C riser replacement on the 52 series due to the Elevator on-going issue. Work will have to be performed at a later date.

All AC Riser replacement projects are on hold until further notice. Thank you, Maury and Team

## **FACILITIES:**

### Updates:

- We were unable to accommodate any removal of bulky items this week due to the Tower 2 elevators not working. We apologize for the inconvenience.
- We also canceled window and carpet cleaning appointments scheduled in Tower 2 due to the elevator outage. Please call to reschedule an appointment at your convenience.

### Services:

- **Window and Carpet cleaning:** please call Renee at 949-434-5617 for an appointment, reminder carpet cleaning is a chargeable service.
- **Bulky Item Pick up:** Call the front desk at 949-434-5624 to be placed on the approved minimum of 2 light items list. Custodians will pick up items from your home on Wednesday am as time permits.

### Request:

- **Vending machine:** If there is a certain snack, drink, nuts, etc. you would like to see in the vending machine, please write a list of your preferred items and submit it to the front desk (attention Renee).

### Acknowledgments:

- A big thank you to **all departments** for doing an amazing job during our current situation with the elevators. **Housekeeping** for going up the stairs to be sure your units get cleaned, **Maintenance** for tirelessly going up and down to complete the repairs needed, **Sodexo** for the delivery of your dinner, **Administration** for assisting with calling the residents to keep them updated, **Front Desk** staff for taking the numerous incoming calls from concerned residents, **Custodians** for keeping everything clean, and **Towers Aides** for helping to deliver packages and tag teaming with the receptionist on phone calls, etc. Last but not least a big thank you to our **General Manager Lisa Armstrong** for getting those notices out and for all her support as we work together as a united team to provide the best service during these difficult times.

Thank you! – Renee 😊

## **HOUSEKEEPING:**

As all are aware the elevator went down this week in tower 2. The housekeeping department has been working hard to get to every unit scheduled but there have been some delays and we would like to apologize for that, but we will get to all the units accordingly. If you have any questions or concerns, please contact Kevin Saavedra the Housekeeping Coordinator at (949)434-5622. Thank you – Kevin and Team

## **DINING SERVICES:**

BOTH Dining Rooms will be closed until at least one of the elevators in Tower 2 are operational. Because all servers will be delivering meals with no carts, using the stairs, all Sodexo staff are needed and will be unable to service the Dining Room.

Please call the room service line at (949) 434-5627 to place your dinner order (No room service charge). Please let us know your name and room number, if you would like soup, salad, dessert, your choice of entree A, B or C, and Side 1, 2, or 3. Unfortunately, there will be no specials during this period that the elevators are down. We apologize for the inconvenience and delays and look forward to returning to full operation as soon as possible.

More information to follow over the weekend.

Thank you  
German Cuenca - Dining Services

Please remain safe and know there are resources when needed, on behalf of the Sodexo and PMP staff, **Lisa**